

Warranty Claim

Dear Sir or Madam, Please fill in the following table so that we can provide a better and efficient service. Thanks for your time.			
Customer Information (<input type="checkbox"/> Distributor <input type="checkbox"/> Electrician)			
*Name		*Address	
Telephone		E-mail	
*Installer Information			
Name		Telephone	
E-mail			
*End user Information			
Name		Telephone	
E-mail		Installation Add.	
*Inverter Information			
Model			
Fault inverter	Serial Number / Batch Number		
Replaced inverter	Serial Number / Batch Number		
Installation Date	2	Error Date	
PV System Configuration (Please send the panel information in attachment)			
Voc : Vmp : Isc : Imp : Configuration :			
Failure Descriptions			
Indicator Light	<input type="checkbox"/> Red <input type="checkbox"/> Green		
LCD Display	<input type="checkbox"/> Blank <input type="checkbox"/> Shows nothing but inverter still works <input type="checkbox"/> Codes Showing on the Display <hr/> High DC inj		Showing no light at all
Other Problems (symptoms) Descriptions			
If you have any other questions about the inverter, please send us the detailed information or pictures or video through email: service@kinglongpower.com PS. Please provide the scanned purchase invoice and warranty card for reference			
故障评估 : (for manufacturers use only)			
客服签字 :		技术组签字 :	